

Your complaint and other matters

Von: **Achurch, Sally F.** (sfa1@leicester.ac.uk) für **Williams, Kathy E.** (kew6@leicester.ac.uk)
Gesendet: Mittwoch, 17. Februar 2010 10:11:47
An: 'kgalalae@hotmail.com' (kgalalae@hotmail.com)

Dear Mr Galalae,

I am writing in response to your request that the complaint submitted by you and considered by the Head of the College of Social Science should move to the final procedural review stage. I have consulted the Senior Pro-Vice-Chancellor who would chair such a review, and he agrees with me that there are no grounds for taking your complaint further. You specified in your complaint submission that all you wished to achieve was a refund of fees. This has been granted to you and you should receive the money shortly. Your complaint was reviewed in a manner fully compliant with the University's regulations, so there can be no possibility of a procedural irregularity. The matter is therefore closed. The fact that you now wish to raise other matters with the University is irrelevant; in order to ask for a consideration of these you would have to re-commence the complaints procedure, and as you are no longer a student you have no right of access to this, so this avenue is closed to you.

There is, however, another aspect relating to the points you raise in your e-mail to Professor Murphy and a group of students which I must pursue with you. It has been reported to me before, (and I have seen the evidence) that you have been communicating to and about other members of your course group and about a member of the University's staff, making wild and unsubstantiated allegations. These communications are defamatory, hurtful and untrue, and are causing great consternation. This is now no longer a matter of local concern to the Department of Politics and International Relations and the College of Social Science, the University itself has been asked to act against you to prevent you harassing and bullying its members.

Your access to University communication systems terminated when you withdrew from your course; I am now asking that you refrain with immediate effect from communicating with our staff and students by any other means. Can I also take this opportunity of stating in the strongest possible terms that the student you claim is a member of the University's staff is no such thing. Her only relationship with the University is as a student; you can have no possible evidence of any other link with us and must stop circulating this lie.

You will perhaps have already been notified that we will not be providing you with the personal information you have been seeking under the pretext of freedom of information. The individual you are seeking information about is a student of the University; UK Data Protection legislation prevents the release by us of such information to a third party.

My comments above relate primarily to the impact of your actions on individual students and staff, but I have also seen a copy of a communication you have sent to a student which directly defames the University itself, and by implication all other UK universities. Your letter is full of inaccuracies and untruths, but it might in particular be helpful to your understanding that you could note that 'strategically important and vulnerable subjects' are those which the Higher Education Funding Council for England (supported by Government policy) have deemed to be academically important enough to protect, even though student numbers registered on those disciplines are low. An example is Modern Languages. Your interpretation of the implications of this strategy are therefore completely wrong.

You are correct, however, in assuming that the University is taking legal advice, both to protect its national and international reputation and to assist its students. I hope that it will not be necessary to go further with this matter, but please be under no illusion that we regard your behaviour as totally unacceptable and we will take whatever legal action is necessary to stop it.

Your e-mail traffic to the University is being monitored and all communications are being referred to me. I now expect to receive notification from you that you will stop communicating with or about the people you have been slandering and that you will immediately refrain from making any adverse public comments about the University. When I have received such an assurance you can take it that your association with the University is at an end.

Yours sincerely,

Kathy Williams
Academic Registrar

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